

European Forum for Restorative Justice

SYMPOSIUM

From Penal Mediation to Restorative Justice
Policies and Practices in Transition



Bilbao - Spain
5-6 June 2019

euforumrj.org



EUSKO JAURLARITZA
GOBIERNO VASCO

BASQUE GOVERNMENT
Ministry of Labour and Justice

European Forum for Restorative Justice



Deusto
Law School

Artwork Graffiti Puente La Salve in Bilbao

Support Justice Programme of the EU



Image on the front page: The graffiti "*Una llave*" (a key) was launched in Bilbao for the international Day of Peace and Non-Violence in 2013. The artist's creative work is based on values such as comprehension, empathy, inclusion, memory, future, tolerance, diversity, living together. The key (one of the women's earrings) represents the possibility for openness and closure that human beings have through dialogue and freedom of expression. That's why we chose this image to invite our RJ community in Bilbao: you can see the real artwork under the "*Puente La Salve*", the bridge over the river to the Guggenheim Museum.



+32.466.20.91.12



Euforumrj



info@euforumrj.org



#efrj2019

@euforumrj

Symposium

From penal mediation to restorative justice

Policies and practices in transition

Organisers

European Forum for Restorative Justice
Ministry of Labour and Justice, Basque Government
Deusto University

With the support of the Justice Programme of the European Commission

Date & Venue

Bilbao Spain 5-6 June 2019

Deusto University - Avenida de las Universidades 24, 48007 Bilbao

[Practical info on page 29](#)

Organising teams

European Forum for Restorative Justice (EFRJ)

Biffi Emanuela – Communications & Events Officer

Defrère Rik – Administrative & Finance Officer

Doorman Sofie – Intern

Hein Laura – Policy Officer

Törzs Edit – Executive Director

Ministry of Labour and Justice, Basque Government

Moreno Roberto - Head of Adults Justice Service

Deusto University

Erdozain Iratxe, Viyuela Eugenio and Quijada Patricia – Law Faculty



© European Forum for Restorative Justice 2019

Hooverplein 10 - 3000 Leuven - Belgium

www.euforumrj.org info@euforumrj.org

This event and publication has been funded with the support of the Justice Programme of the European Commission. The sole responsibility of this event and publication lies with the EFRJ. The European Commission is not responsible for any use that may be made of the information contained herein.

Intro- duction

In October 2018, the Council of Europe adopted the most advanced international legal instrument in the field of restorative justice: the Recommendation concerning restorative justice in criminal matters, based on the revision of the previous Recommendation on penal mediation. On the same year, the EFRJ launched the European Restorative Justice Policy Network to support national policymakers in need of advice and assistance to implement such Recommendation.

The Recommendation is very progressive because it advocates for the use of restorative justice in all stages of criminal procedures and in all types of crimes. This raises endless possibilities and challenges at the same time, and we need to ask important questions and share our experience on both. Are our standards of practice up to the best level? What kind of training do restorative justice facilitators need? What kind of training do judicial agencies need? How can we enhance cooperation between judicial agencies and restorative justice agencies? How to increase access to restorative justice and how to provide information and offer this service? How to encourage restorative justice in specific settings, like in prisons and in juvenile justice cases? In how far can restorative justice empower the parties participating in its practices?

In order to create a platform for exchange, the EFRJ together with our local organizers, the Ministry of Labour and Justice of the Basque Government and Deusto University, organises this international symposium where the restorative community is offered the opportunity to reflect on these important advancements in the field and prepare in terms of policy and practice developments.

Central to our symposium will be the focus on the transition of policy and practice from a more narrow conception of “penal mediation” towards a full-fledged “restorative justice” in criminal (youth) justice systems. We will engage with the Recommendation both as a normative document which shows the way, but also as a document that points both towards possibilities and limitations in the field. Most importantly, we would like to enable practitioners and policy makers to “give life” to the Recommendation, by working together and gaining inspiration from others in the field.

The focus of the symposium will be on sharing good practices, reflections, but also concerns on three central themes:

- 1) Restorative justice unlimited?: The application of restorative justice in all the stages of the criminal procedure and for all types of crime
- 2) Restorative justice in prison: risks and opportunities
- 3) Restorative justice and empowerment: focus on specific target groups

Programme

4 June

17.00 Registrations (for the Symposium and AGM)

NEAR THE AUDITORIUM see page 29

18.00-20.00 Annual General Meeting of the EFRJ membership

AUDITORIUM

5 June

08.30 Registrations

NEAR THE AUDITORIUM

09.15 Welcome

AUDITORIUM

Chair: Roberto Moreno - EFRJ Board, Basque Country, Spain

- Edit Törzs - EFRJ Director
- Gema Tomás - Deusto University, Basque Country
- Luis Ángel Garrido - Head of the Administrative Court at the High Court of Justice in the Basque Country
- Concha Sáez - Member of the Spanish Council of the Judiciary
- Carmen Adam - General Prosecutor of the Basque Country
- Maria Jesús San José - Minister of Labour and Justice of the Basque Government

10.00 Plenary I - Restorative justice unlimited?: The application of restorative justice in all the stages of the criminal procedure and for all types of crime [see page 9](#)

AUDITORIUM

Chair: Tim Chapman – EFRJ Chair, Ulster University, Northern Ireland

- Ian Marder - Maynooth University, Ireland
- Alberto Olalde & Nacho Martínez – University of Basque Country & Basque Government, Spain
- Theo de Roos – Tilburg University, The Netherlands

11.00 Coffee break

CLOISTER [see page 29](#)

11.30 Parallel dialogue sessions [see pages 12-13](#)

13.00 Lunch

CLOISTER

14.30 Interactive session I – Prison talks on restorative justice: from practice to reflection [see page 14](#)

AUDITORIUM

Facilitator: Bart Claes – EFRJ Board, Avans University, The Netherlands

16.00-16.30 Coffee and end of day 1

CLOISTER

19.00-20.15 Walking dinner [see page 26](#)

AZKUNA ZENTROA - Plaza Arriquirar 4, 48010 Bilbao

20.30-22.00 Theatre play "La Mirada del otro" [see pages 26-27](#)

22.00-22.30 Discussion

Facilitator: Gemma Varona - Basque Institute of Criminology, Basque Country

- Alberto Olalde - RJ facilitator in cases of terrorisms and sexual victimization
- Maria San Miguel - Actress and playwright of "La mirada del otro", Spain

6 June

09.45 Welcome day 2

10.00 Plenary II - Restorative justice and empowerment: focus on specific target groups (child victims, sexual violence, domestic violence, terrorism) [see page 10](#)

AUDITORIUM [see page 29](#)

Chair: Katerina Soulou – EFRJ Board member, Aix-Marseille University, France

- Karin Madsen – Independent mediator, Denmark
- Bernd Glaeser – Neustart, Austria
- Diletta Stendardi – Lawyer, Italy

11.00 Coffee break

CLOISTER [see page 29](#)

11.30 Participants' contributions - Fair of organizations/ Posters/ Fringe meetings/ Presentations [see pages 15-25](#)

12.30 Lunch

CLOISTER

14.00 Interactive session II – Access to RJ for young people [page 14](#)

Facilitators: Annemieke Wolthuis - RJN, Netherlands

Brunilda Pali - KU Leuven LINC, Belgium

AUDITORIUM

15.30 Coffee break

CLOISTER

16.00 Plenary III – Restorative justice, prison and probation: risks and opportunities [see page 11](#)

AUDITORIUM

Chair: Aarne Kinnunen – EFRJ Board, Ministry of Justice, Finland

- Jorge Ollero & Jesus Guerrero - Federación Andaluza ENLACE & Ministry of Internal Affairs, Spain
- Ursula Fernee - RJ and Victim Services and Probation Service, Ireland
- Antonio Buonatesta – Médiante, Belgium

17.00-17.30 Closing

AUDITORIUM

Chair: Roberto Moreno - EFRJ Board, Basque Country, Spain

- Tim Chapman – EFRJ Chair
- Miren Gallástegui - Vice Minister of Labour and Justice of the Basque Government
- Manuel Lezertua – Ararteko. Basque Ombudsman

Plenaries

5 June 10.00-11.00 AUDITORIUM

Plenary I - Restorative justice unlimited?: The application of restorative justice in all the stages of the criminal procedure and for all types of crime

Chair: Tim Chapman – EFRJ Chair, Ulster University, Northern Ireland

The plenary will start with presenting the innovative aspects of the new Council of Europe Recommendation on Restorative Justice in Criminal Matters. **Ian Marder**, Lecturer in Criminology at Maynooth University (Ireland), has studied the implementation of restorative policing, public attitudes towards restorative policing and the impact of sentencing guidelines. In 2017/18, he acted as Scientific Expert for the Council of Europe, with whom he drafted the new Recommendation on restorative justice. Ian will reflect on the move from penal mediation to RJ and present his current work seeking to stimulate the implementation of the Recommendation.



The next presentation will be about the Basque experience of transition from victim-offender-mediation (VOM) services to RJ services in terms of practices, training, policies, protocols. **Alberto Olalde** is a Lecturer of Social Work at the University of the Basque Country. He has worked as a family mediator and restorative justice facilitator for the Basque Government (2003-2011): most of his experience is as facilitator in restorative encounters in terrorisms and sexual victimization and as trainer and supervisor with practitioners and researchers. **Nacho Martínez** is the

Coordinator of the Service of Restorative Justice of the Basque Government: he will introduce the implementation work of the Service of Restorative Justice and new restorative practices in the intra-judicial sphere, in cooperation and collaboration with legal operators in the Basque Country.

Finally, the session will end with the policy developments in The Netherlands regarding the new law proposal on RJ and its effects at the national level. **Theo de Roos**, Emeritus Professor in Criminal Law and Criminal Procedure at Tilburg University (The Netherlands) and chair of Restorative Justice Nederland and former judge in the Court of Appeal Den Bosch until May 2018. Theo will present the contents of and debates about the initiative bill for new provisions in the Dutch legislation for a restorative law, as he was one of the authors of this document.



Plenary II - Restorative justice and empowerment: focus on specific target groups

Chair: Katerina Soulou – EFRJ Board, Aix-Marseille University, France

This panel will focus on the application of RJ for all types of crimes, especially to those cases that create more resistance and debate. The first presentation will focus on sexual violence cases. **Karin Sten Madsen**, independent consultant in Denmark, introduced restorative approaches at the Centre for Victims of Sexual Assault in Copenhagen in 2002 and has since been engaged in various projects on developing and appropriating restorative practice for victims of sexual violence. She will focus on how to empower victims of sexual violence on every step through a restorative process.



Next, **Bernd Glaeser** will talk about the Austrian discussion on victim-offender-mediation (VOM) and good practice recommendations in cases of intimate partnership violence. He is responsible for VOM and some more services at NEUSTART, the NGO which delivers various probation and mediation services in Austria in cooperation with the Ministry of Justice. He has worked with VOM cases himself, many of them cases of intimate partnership violence before shifting into his current management position.

Finally, the plenary will end with the potentials of RJ encounters in cases of political violence and terrorism. **Diletta Stendardi** took part in the Italian experience told in "The book of the encounter: victims and former armed fighters facing each other" (Il Saggiatore, 2015), which narrates the 7-years long journey of encounters between some ex-members of the armed struggle (Red Brigades and other armed groups) and some victims of the so-called 'years of lead' in the 1970-1980s Italy. Diletta is a criminal lawyer in Milan; member of Supervisory Committees appointed by companies to prevent corporate crimes; registered Lecturer and Trainer for the General Direction of Education of the Ministry of Justice; Lecturer in seminars on RJ and on Penitentiary Law at Università Cattolica del Sacro Cuore di Milano, where she also works on projects and publications for the development of RJ.



Plenary III – Restorative justice, prison and probation: risks and opportunities

Chair: Aarne Kinnunen – EFRJ Board, Ministry of Justice, Finland

This panel will focus on the application of RJ in all the stages of the criminal justice procedure. It will start with a presentation on the Basque restorative justice model for the penitentiary system by Jesús Guerrero and Jorge Ollero. **Jesús María Guerrero Getxo** is a civil servant (psychologist) in the Ministry of Internal Affairs and Spanish General Secretary of Penitentiary Institutions (SGIP), developing specific intervention programs since 1996, including restorative justice. Jesús is also a Lecturer in the practice module of the Social Intervention Psychology Post Degree at Deusto University and he is involved as an expert in several EU twinning projects on prison, probation, drugs and organized crime, and terrorism and radicalisation. **Jorge Ollero** is the coordinator of RJ services at Federación Andaluza ENLACE and former Jurist of Penitentiary Institutions in the Spanish Ministry of Interior. He will propose that restorative interventions in prison should be considered under a critical eye, not forgetting the need to reduce the high rates of incarceration present in most European countries.



Ursula Fernee will present the Irish experience on probation, RJ and victims support. Ursula is an Assistant Principal Probation Officer who has worked in a range of operational and developmental roles in the Irish Probation Service. In November 2017, the EU/Directive/2012 was transposed in to Irish Legislation Criminal Justice (Victims of Crime) Act 2017. In 2018, building on a number of existing initiatives, the Probation Service put in place the “Restorative Justice and Victim Services Unit” with Ursula as the national lead. In her presentation, Ursula will look at the development of RJ within the Irish criminal justice system,

the integration of RJ into probation practice, engagement with victims and victim advocacy groups, the current opportunities and challenges and those that lie ahead.

The final presentation will refer to the comprehensive RJ law and practice experience in Belgium, which applies RJ in all type of offences and in any stage of the criminal procedure.

Antonio Buonatesta is the director of the Wallonian RJ service Mediante, senior mediator and trainer and the driving force behind the legislation on victim-offender-mediation in Belgium. Antonio will focus on the established cooperation with criminal justice authorities, including prison and probation services. Referring to the newly adopted Council of Europe Recommendation, he will share important lessons interesting for future organisations and countries that are currently working on the implementation of RJ practices in criminal matters.



Parallel dialogue sessions

5 June 11.30-13.00 DIFFERENT SEMINAR ROOMS (see page 31)

These dialogue sessions aim at encouraging interactions and at learning from participants by collecting ideas and recommendations on the topics proposed.

- 1. Values and standards for restorative justice** room 201
facilitated by Tim Chapman and Aarne Kinnunen
This session emphasises the importance of values and standards for assuring quality in restorative justice practices. Attention will be given to how to deal with the tendency of the system to intrude and dominate the restorative space.
- 2. Different practice models** room 202
facilitated by Lars Otto Justad and Patrizia Patrizi
This session will focus on different practice models, i.e. mediation, conferencing and circles, with the aim to look at how to expand available services (mostly on mediation) to other restorative practices.
- 3. Access to restorative justice and victims' participation** room 203
facilitated by Bart Claes and Antonio Buonatesta
This session will focus on the type of information given to victims and offenders to propose a restorative justice process, but also on the timing, frequency, and source of the offer made. Attention is mostly given to the general offer of restorative justice and the specific participation of victims, but also to the possibility for self-referrals.
- 4. Restorative justice for children and adolescents** room 204
facilitated by Annemieke Wolthuis and Belinda Hopkins
This session will look at practices to encourage children and adolescents to engage in a restorative justice process, focusing on the type of language to be used and the safeguards to protect their vulnerabilities.
- 5. Cooperating with criminal justice authorities** room 207B
facilitated by Nacho Martinez and Ian Marder
This session will focus on the problematic of lack of awareness or understanding about restorative justice within criminal justice

professionals and the importance of this for referring cases to the restorative justice services.

6. **Training of restorative justice facilitators** room A301

facilitated by Alberto Olalde and Karin Madsen

This session focuses on different training models for facilitators in victim-offender mediation, conferences and circles, looking at what exercises and practices are helpful to gain confidence and experience for the field.

7. **Support and supervision of restorative justice facilitators**

room A302

facilitated by Jorge Ollero and Gert Jan Slump

This session will focus on existing models for supporting and supervising facilitators before, during and after a restorative justice encounter takes place, looking also at practices for following up cases once the process is over.

8. **Databases of restorative justice services** room A304

facilitated by Katerina Soulou & Fernanda Fonseca Rosenblatt

This session will focus on quantitative and qualitative data collection of restorative justice cases, helpful to evaluate, compare and improve services and specific programmes.

In Spanish:



9. **The restorative justice encounter / *El encuentro de justicia restaurativa*** room A305

facilitated by Almudena Requejo, Cristina Alonso and Laura Hein

This session will focus on the preparation phase and actual encounter between all parties engaging in a restorative justice process, looking in detail at the questions to be answered and measures to be taken to facilitate the encounter.



10. **The Basque experience on restorative juvenile justice / *La experiencia vasca de justicia juvenil restaurativa*** room A308

facilitated Patxi López Cabello

This session wishes to create the space for sharing the experience on the use of RJ in juvenile justice settings in the Basque Country and for sharing feedback and proposals for future projects.

Interactive session I

This sessions will start with a small introduction to the topic in the auditorium. Participants will then be divided in small discussion groups (see page 31) that will report to the plenary at the end of the session. Two facilitators are assigned per each room, one English speaking and one bilingual, so that the discussion groups can take place either in English or Spanish.

5 June 14.30-16.00 AUDITORIUM

Prison talks on restorative justice: from practice to reflection



This session will be facilitated by **Bart Claes**, lecturer on forensic care, restorative justice and prison studies at the Avans University of Applied Sciences (The Netherlands) and Treasurer of the EFRJ Board. Bart also worked as a victim-offender mediator in Belgian prisons and juvenile detention centers and for his PhD he did an ethnographic research on RJ practices in a Belgian maximum security prison. Bart will present on his personal experiences and

daily life in Belgian prisons, including the different relationships prisons entail (e.g. between prisoners and families, between prisons and neighbourhoods) and the role of RJ in this, as well the links between the RJ philosophy and the prison culture.

Interactive session II

6 June 14.00-15.30 AUDITORIUM

Access to RJ for young people

This session will be facilitated by **Annemieke Wolthuis** and **Brunilda Pali**. Annemieke, vice-chair of the EFRJ, is an independent researcher, trainer and mediator in the field of human rights, children's rights and restorative justice in The Netherlands. Brunilda is currently doing her post-PhD research at the KU Leuven Institute of Criminology; among others, she was involved in a EU-funded project on the use of RJ with child victims. Annemieke will present on international legislation relevant for RJ and children rights, while Brunilda will introduce research on the use of RJ with children, particularly child victims.



Participants' contributions

In this hour you may attend the poster presentations in the auditorium, or chose one of the fringe meetings, workshops or presentations in the seminar rooms. The fair of organisations is available over the two day Symposium in the cloister.

5 June 11.30-12.30

POSTER SHOWS

5 June 11.30-12.30 AUDITORIUM

Printed posters (A2 format) will be displayed in the cloister near the auditorium, where we have lunches and coffee breaks during the 2 day Symposium. During this dedicated session, 6 posters will be presented in the auditorium: presenters will be screening the digital version of the poster and will have about 5 minutes to present and 5 for Q&A from the audience.

City of Helsinki using work compensation in mediation

— Juhani Ala-Kurikka, Coordinator, City of Helsinki, Finland

The City of Helsinki has made a policy to refer all crimes to mediation where Helsinki is a plaintiff and the suspect is a minor. To promote equality and empowerment Helsinki offers these suspects a possibility for work compensation. This poster presents the effects and methods of work compensation.

Restorative Justice development perspectives in Georgia

— Mikheil Gabunia, Associate Professor, Georgian Technical University, Georgia

In Georgia, the Diversion and Mediation Program is successfully operating since 15 November 2010. In 2017, 910 people were diverted: mediation was used with 334 offenders and 267 mediation meetings were conducted. From 2010 to 2017, 2733 people younger than 21 were diverted. The statistics on repeated offences are very low (9%). Because of this effective crime prevention, it is advisable to

have changes in the Criminal Law of European countries reflecting that misdemeanors and violations should be addressed only by the institution of Diversion and Mediation. In Georgia prosecutors will be able to divert a juvenile not only for minor but also for serious offences.

Intrajudicial mediation experiences in criminal matters

— *María del Rocío Gómez Hermoso, Colegio Oficial de Psicólogos de Madrid, Institución de Mediación, Spain*

A RJ model is being implemented through a programme consisting of a criminal mediation service offered by trained psychologists. The programme has been carried out since September 2016 in the Provincial Criminal Courts of Alcala de Henares, and since June 2017 in the Local Criminal Courts of Instruction of Madrid. The aims of the programme are to promote and raise awareness about the positive effects of the implementation of mediation practices and victim compensation; to prevent victimisation; to ensure the social and educational character of the sentences by falling on the responsibility of the accused, and to approach justice to citizens bringing their attention to ADRs.

Police mediation as a social purpose within the framework of restorative justice

— *Helena Pérez Beltrán, Associate Professor at the University Jaume I, Spain*

This poster exposes the social utility resulting from the application of conflict resolution methods, and specifically those of police mediation, and its incardination in RJ principles and values. Since 2004, the city of Vila-real successfully developed a police mediation unit, which is today a reference for the citizens of the municipality. In the beginning, schools were the most frequent areas of intervention, while in the last six years, many cases are referred by the Courts of First Instance and Instruction. Police mediation is seen as an adequate way for the parties to find, directly through dialogue, a response that satisfies their most intimate interests, while socially reinforcing norms related to the culture of peace. The experience of Vila-real is serving as an example in other parts of Spain and Latin America for the police to be formed and involved in the building of security, and therefore, peace, so that this new philosophy impregnates in all police procedures.

Damage compensation to victims of sexual violence in armed conflicts. Case study

— *Ena Kazic and Rialda Corovic, International University of Sarajevo, Bosnia and Herzegovina*

Damage compensation will not erase the critical event, but it can play an important role in the recovery process of victims. The poster presents cases of sexual violence and victims damage claims in Bosnia and Herzegovina, identifying the main challenges in the damage compensation process. After introducing the legal framework that refers to victims' damage claim, participants are invited to identify problems and challenges in the verdict implementation process and contribute in making *de lege ferenda* recommendations for this country.

The restorative perspective in Spain and its "application" in gender-based violence

— *Laura Serramià Balaguer, PhD student at Public Law Department, University of Lleida, Spain*

This poster focuses on the current Spanish regulation on RJ and the prohibition of mediation in gender-based violence crimes, discussing the legal problems and the effectiveness of RJ. It also points out some comparative restorative experiences regarding serious crimes, with particular attention to gender-based violence crimes and the Catalan scientific practice.

FRINGE MEETINGS

5 June 11.30-12.30 **DIFFERENT SEMINAR ROOMS** (see page 31)

These sessions will bring together participants interested in the same topic with the idea to engage into a dialogue and exchange. Presenters will introduce the topic and launch some key-questions for the discussion. You may choose one of the 5 fringe meetings proposed below.

1. Restorative practices with children of imprisoned parents

room 201

- *Bart Claes, EFRJ, Avans University of Applied Sciences, The Netherlands*
- *Claudia Christen-Schneider, Swiss RJ Forum, Switzerland*
- *Annemieke Wolthuis, EFRJ, Restorative Justice Nederland, The Netherlands*
- *Angela Verhagen, Avans University of Applied Sciences, K.I.N.D. Dutch Centre of Expertise on children of imprisoned parents, The Netherlands*

Almost 2.1 million children in Europe have at least one parent in prison. Imprisonment has an enormous impact on these children and it makes it almost impossible to fulfill the role as a father or mother. In 2018, new European Recommendations focus on working restoratively with these children and imprisoned parents. Restorative principles and practices will be exchanged and discussed in this meeting. In this meeting K.I.N.D, the Dutch Centre of Expertise on children of imprisoned parents, will present a brief conceptual framework as starting point to exchange and discuss restorative principles and practices with the participants.

2. Restorative cities: a challenge for the future **room 202**

- *Grazia Mannozi, University of Insubria, Italy*
- *Lies Van Cleynenbreu, KU Leuven LINC, Belgium*
- *Patrizia Patrizi, University of Sassari, Italy*
- *Chiara Perini, University of Insubria, Italy*

This meeting aims at sharing knowledge and discussing best practices about projects on the implementation of a restorative city. The focus is on founding practices for promoting a restorative city and on the role of emotions and values in the implementation of restorative dialogue at different levels, from supranational regulation to restorative cities.

3. Restorative justice to prevent and respond to violent extremism room 203

- *Rasim Gjoka, Director, Albanian Foundation for Conflict Resolution, Albania*
- *Graziella Fourez, PhD researcher at University Saint-Louis-Brussels, Belgium*

This meeting will focus on good practices for preventing violent extremism and radicalisation, such as education measures in schools and communities and potential application of restorative practices, and on RJ in response to the needs of direct and indirect (vicarious) victims of terrorism and its impact on the dissolution of the social link, while focusing on the specificities of terrorism victimisation and its broader psychological and social impact.

4. Building sustainable restorative justice programs from law to practice room 204

- *Emilie Matignon, Project manager Research and training, France*
- *Gert Jan Slump, Program Leader / Co-Founder of RJN, The Netherlands*

This meeting will focus on access to RJ services, focusing on the implementation of RJ programs (i.e. the French experience in RJ training, partnerships, programs design and assessment, cooperation with victim's support and probation) and on the making of a law for RJ (i.e. the Dutch experience on the new RJ policy initiatives, contents of the law, lesson learned, dialogue on innovation and strategies for change). The models presented are from the IFJR (Institut Français pour la Justice Restaurative), which created regional branches and local services in different parts of France, and RJN (Restorative Justice Nederlands), which initiated a systemic model for regulating and implementing RJ in all The Netherlands.

5. Organising restorative justice services and the role of the facilitator room 207B

- *Jonathan Doak, Professor of Criminal Justice, Nottingham Law School, UK*
- *David O'Mahony, University of Essex, UK*
- *Henrik Elonheimo, Development Manager, National Institute for Health and Welfare (THL), Finland*

This meeting will explore good practices and key challenges for ensuring access to good quality RJ services, i.e. on implementation of RJ programs and effective facilitation of RJ processes. How to organize RJ/VOM services nationwide? How to guarantee the quality of the service? What kinds of education should mediators have? To what extent can volunteers be used as mediators? How to cooperate and even replace the formal justice? What are the key ingredients of successful facilitation? How can facilitators empower participants to express themselves freely? How can facilitators maximise the emotional dynamics of conferencing and generate 'turning-points'? What are the roles of agency and accountability? How can facilitators remain neutral and non-dominant whilst also making supportive interventions when necessary?

WORKSHOPS

5 June 11.30-12.30 [DIFFERENT SEMINAR ROOMS \(see page 31\)](#)

These sessions will be practical, including case studies and exercises. Facilitators will present the topic and engage participants in practicing some methods. You may choose one of the 3 workshops proposed below (2 are in Spanish).

1. Using Motivational Interviewing to prepare people for restorative justice [room A304](#)

— *Paul Delaney, Coordinator Cornmarket Project Ireland*

What techniques can we use to best prepare people to engage in RJ? We know that in relation to using RJ interventions with offenders, victims and others, that proper preparation of all parties prior to the RJ intervention/conference/meeting is crucial. Experience has shown that a lack of motivation on behalf of participants can undermine the process. This workshop will give attendees practical ideas on how to enhance the likelihood of participant engagement in RJ through using the strategies of Motivational Interviewing, exploring effective strategies for dealing with resistance in the preparatory phase of RJ.

In Spanish:



2. Finding homes: Rental contracts based on values for refugees families / Encontrar casas: contratos de alquiler basados en valores para familias de refugiados room A305

- *María José Anitua, Fundación Arteale, Spain*
- *Susana Sucunza, ADCE, Spain*
- *Miren Leiceaga, ACCEM, Spain*

Refugee families are struggling to find homes in Vitoria-Gasteiz. Despite of many empty houses, many lessors are not confident to rent their houses for different reasons. Our proposal is to implement Rental Conscious contracts®, based on values and trust. According to their creators, legal documents should reflect your integrity by aligning purpose and values and to prevent conflict. The ADCE (Asociacion de Derecho Colaborativo de Euskadi) is training to implement them since 2017 and some ADCE members, Arteale Foundation and ACCEM, are developing a pilot project using Conscious contracts® as an instrument to find new homes for refugee families in Vitoria-Gasteiz. This is a practical workshop exploring how language and cultural differences are managed with comic contracts and parties work with empathy and compassion.



3. Restorative circles for youth with violent behaviour / Círculos restaurativos para jóvenes con conductas violentas room A308

- *Olga Rodriguez Ochoa, Manager of Day Care Service "Beinke" and the Residential Care Service "Beinketexe", Spain*
- *Ángel Estalayo Hernández, Technical Manager of the IRSE-EBI, Spain*

This workshop focuses on the case of a young adolescent with a borderline personality, with unstable interpersonal relationships and violent behavior to herself and to others. Much attention is given to the educational-therapeutic itinerary done with her and the approach to violent behavior based on the model of Validation Emotional Bonding and incorporating aspects of RJ (i.e. an adaptation of the restorative circles to intervene in this context). After several months of work from this perspective there is evidence of a remission of violent behavior and a greater awareness of dysfunctional patterns, as well as the emotional impact it generates on others. This methodology is relevant for those ones working with young people experiencing behavior problems, violence, drug abuse and mental disorders.

PRESENTATIONS & DISCUSSIONS

5 June 11.30-12.30 **DIFFERENT SEMINAR ROOMS** (see page 31)

These sessions include short presentations on specific research or practice topics and participants will be able to ask questions to the presenters afterwards. You may choose one of the two presentation rounds (I or II).

Presentations I room A301

Restorative justice and prison/post-prison higher education

— *Alan Mobley, Professor, San Diego State University, California*

This presentation focuses on RJ & college degree programs for incarcerated and formerly incarcerated people, including trauma informed social/emotional learning and (social) entrepreneurship course elements. In California, Project Rebound has expanded to ten state university campuses offering services to incarcerated and formerly incarcerated students. The RJ ethos is a key element of the PR model for including the excluded in higher educational offerings.

Restorative dialogues: responsibility taking and reparation as an alternative

— *Francisca Lozano, Projects Coordinator, Asociación de Mediación para la Pacificación de Conflictos, Spain*

— *Marisol Real, Prison Fellowship Spain, CONCAES, Spain*

“Restorative Dialogues. Responsibility taking and reparation as an alternative to imprisonment” is a project dedicated to RJ developed years ago by a number of entities in Spain. Through the participation in this program, people condemned reflect about their own crime, its impact, the damage caused and the ways of repairing it. Indirect victims are invited to participate and to be heard.

Possibilities and challenges with the new penal reactions for youth in Norway

— *Frøydis Heyerdahl, Senior Adviser at Konfliktraadet, Norway*

— *Lars Otto Justad, Senior Adviser at Konfliktraadet, Norway*

This presentation includes thoughts and dialogue on the two new penal reactions for young offenders based on restorative principles with the aim to avoid

imprisonment for young offenders. Does it work according to the intentions? What are the challenges and possibilities? The new penal reactions for young offenders were introduced in Norway in 2014. Presenters will give a brief introduction on the contents of the penal reactions, public debates and experiences from the field and then open up for dialogue.

Presentations II room A302

RJ when there is no victim: implications for practice and theory

- *Fernanda Fonseca Rosenblatt, Assistant Professor, International Institute for Restorative Practices, Brazil*
- *Marina Rodrigues de Brito Alves, student, Catholic University of Pernambuco, Brazil*

RJ practices should ideally involve 'live' meetings between all affected parties. On the ground, however, many offences lack identifiable victims, some victims do not wish to participate in any way in the process, etc. This presentation is aimed at discussing what has been done and what else can be done, restoratively, in the victim's absence. Participants are invited to share their practical and theoretical experiences, as well as engage in a critical discussion on how to remain committed to the principles underpinning RJ processes, outcomes and objectives, even when there is no encounter.

The split between expel and restore - the foreign national in prison

- *Jojanneke van der Molen, Projectleader Restorative Justice, The Netherlands*

How to practice RJ with foreigners in prison? If there is no perspective, how can they recover? A special prison in the north of the Netherlands houses over 400 foreigners in prison. This means more than 60 different languages, different cultures and traditions. After imprisonment they will be deported to the country of origin. This situation is a big challenge when thinking of a restorative approach. What works and what can we learn from other countries? Everyone is invited to share experiences and join a dynamic discussion.

FAIR OF ORGANISATIONS

CLOISTER

Printed communication materials will be displayed in the cloister near the auditorium, where we have lunches and coffee breaks during the 2 day Symposium.

European Forum for Restorative Justice (EFRJ)



Founded in 2000 by a group of academics, practitioners and policy makers, the EFRJ has the aim to contribute to the further development and establishment of victim-offender mediation and other RJ practices. Every person in Europe should have the right of access to RJ services, at any time and in any case. Among other activities, the EFRJ supports its members in developing RJ across Europe and beyond by building cooperation, publishing research findings, sharing information and knowledge, organising seminars, conferences, summer schools and events, also on the occasion of the international RJ Weeks. The EFRJ is a membership organisation with about 400 individual and organisational members across Europe and beyond. Since 2012 it is part of the Criminal Justice Platform Europe, a partnership of three well-established network organisations committed to address criminal justice issues in Europe, working in the fields of prison, probation and RJ. www.euforumrj.org

Instituto de Reintegración Social de Euskadi (IRSE)



IRSE is an organization that works in the social sphere with a restorative approach since 1987, providing a number of services and public programmes in the Autonomous Community of the Basque Country. Since 1991 it manages the Basque Government's service of victim support, being pioneers in the whole state. Besides, they have been working on creating education alternatives to help young people in situation of exclusion or vulnerability. In 2009, the Basque Government declared IRSE-EBI as a collaborating Entity regarding the socio-educational care of under-age offenders in the Autonomous Community of the Basque Country. They are currently working in 17 programmes. In 2011 they began to manage the Basque Government's Probation Service, which among others integrates the Gakoa programme for the rehabilitation of men convicted for gender violence. Since June 2016 IRSE-EBI is part of the European Forum of Restorative Justice, actively taking part in its conferences and summer schools. In June 2017 they signed a collaboration agreement with the APAV. In the framework of said collaboration, they take part in the PRO-VICTIMS European Project. Finally, since September 2018 IRSE manages the Basque Government's Restorative Justice Service, which would be the first RJ service in the intra-judicial environment in the adult sphere. www.irse-ebi.org

Asociación de Derecho Colaborativo de Euskadi (ADCE)



ADCE promotes Collaborative Law, Conscious Contracts and collaborative negotiation in order to improve relationships and organizations. From its start, the Basque Government and Basque Parliament have supported this Association. Politicians and civil servants learned that the ADCE aim was a collective and social one: a peace-making and paradigm shift in managing conflicts. Due to private-public collaboration, ADCE has worked not only in trainings for collaborative professionals and collaborative law promotion, but in public projects too. Thus, there have been projects with the public health system, employment conciliations services, civil servants trainings, etc. www.derechocolaborativo.es

Deusto Law School



Deusto Law School, founded in 1886, has gained a solid reputation for the high quality of its studies, academic staff and student body. Every year, the School provides 2.000 students with a comprehensive background, professional and personal development and high quality teaching, both at an undergraduate and postgraduate level. Many generations of top legal practitioners from Deusto Law School demonstrate this excellence. Its aim is to train qualified legal professionals, capable of working towards change and improvement in society, trying to build a fair and a more human, political, economic and social context. Hence, its efforts to encourage students to become responsible and critical individuals, with an attitude of service and solidarity, respectful to others, educated for peace and committed to dignity and to human rights. www.law.deusto.es

The International Journal of Restorative Justice (IJRJ)

The IJRJ's aim is to contribute to the development of restorative justice by publishing original research on its diverse, challenging and innovative facets, as well as to encourage fruitful discussions and debates. The IJRJ will appeal to academics and researchers, to practitioners and policy-makers, and to those who want to keep up to date with the rapid changes in the field of restorative justice. For general information on the IJRJ, please contact the managing editor Estelle Zinsstag (editor.ijrj@boomdenhaag.nl). EFRJ members receive a 11% discount on the yearly subscription. For information regarding subscriptions and special discounts, please contact the publisher (info@elevenpub.com).

22.00-22.30 Discussion

Facilitator: Gemma Varona - Basque Institute of Criminology, Basque Country

After the theatre play, there will be a moment of sharing with the artists and experts from the field. Representing the practice of mediation in these particular cases, **Alberto Olalde** will share his thoughts and experiences (see his short bio on page 9). **Maria San Miguel** is the actress and playwright of "La mirada del otro", a theatre piece based on real restorative encounters between ETA dissidents and the families of their victims. Maria is the founder and director of Proyecto 43-2, an artistic initiative using theatre as a tool for coexistence which aims at actively participating in the new time of ending violence in the Basque Country.



The theatre play is offered by the EFRJ organisational member IRSE-EBI (Instituto de Reintegración Social de Euskadi). It is performed in Spanish with English subtitles. The discussion will be in Spanish with consecutive translation in English.



Additional initiatives

5 June 16.30-17.30 DIFFERENT SEMINAR ROOMS

Ad-hoc meeting of the European RJ Policy Network

The European Restorative Justice Policy Network (ERJPN) was launched by the EFRJ in November 2018 and aims to bring together representatives of the Ministries dealing with RJ in each EU member state (and beyond) in order to share experiences, to create links and a forum of discussion. A further purpose is to make European policy makers aware of new research outcomes, innovative practices and international policy matters regarding RJ. For the EFRJ it is an opportunity to learn more about the needs in the countries to develop policy and legislation on RJ and, consequently, to target our support in a more effective way. Invited guests will meet on 5 June (16.30-17.30). Please contact Laura Hein (laura.hein@euforumrj.org) for more information about the meeting and/or the ERJPN: the formal meeting of the ERJPN will be in November.

Working Group on restorative practice in schools room 308

More and more countries are engaging in restorative practice in settings beyond criminal justice – schools, residential care, social services, prisons. A restorative school is one that places relationship at the heart of all it does – and seeks to develop the capacity of the whole school community to make effective relationships, to maintain these even in the face of challenge, and to seek to repair them when harmful behaviour or conflict threatens such relationships. Interested in finding out more and helping the EFRJ to support more the growth of restorative schools in Europe? Meet EFRJ member Belinda Hopkins and Board members Lars Otto Justad and Katerina Soulou in the seminar room 308 to express your interest in this growing network on restorative practices in schools across Europe.

Practicalities

Venue – The event is hosted by the Law Faculty of Deusto University, opposite to the Guggenheim museum. The main entrance is from Avenida de las Universidades 24, 48007 Bilbao. If you walk from the city center you may cross the walking bridge “Pasarela Pedro Arrupe”.



Cloister & entrance of the auditorium

Walking bridge “Pasarela Pedro Arrupe”

Seminar rooms

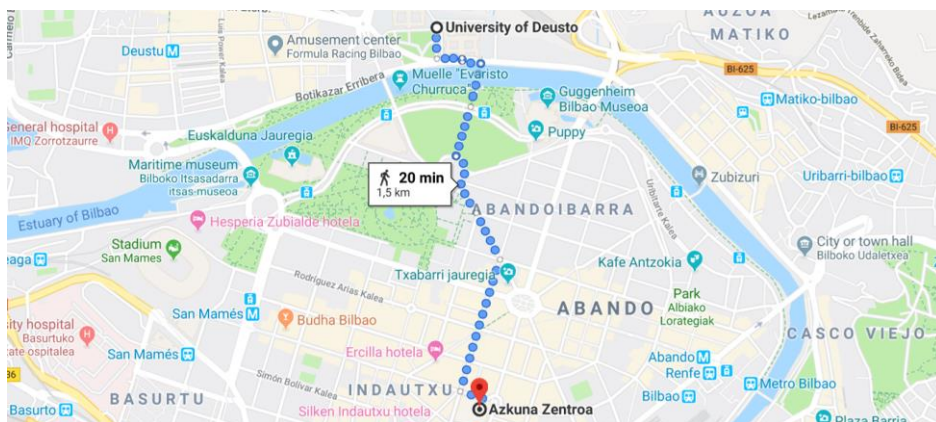
Wifi – If you experience difficulties connecting to Eduroam, follow these steps to enter the UDGUEST network:

1. Connect to the network UDWIFI;
2. Open a browser, scroll down the page and copy the UDGUEST password to the clipboard ("*copiar al portapapeles*"): the box of the password must turn green, if not, copy it manually;
3. Disconnect from UDWIFI and connect to UDGUEST, where you will paste the password previously copied and click "*aceptar*";
4. Open a browser and click to have access as a guest ("*acceder como invitado*").

Social media – Feel free to follow us on Facebook, Twitter, LinkedIn and Instagram with #efrj2019 @euforumrj. You may also follow our local partners: @deusto @IRSE_EBI @D_Colaborativo @proyecto_43_2

Language – All sessions in the auditorium (i.e. plenary sessions and interactive sessions) have simultaneous translation in English and Spanish. The parallel sessions (i.e. parallel dialogue sessions, participants' contributions, group work of the interactive session) are in English or Spanish, and informal translation will be provided if needed.

Social event – The walking dinner and theatre play are hosted by the Azkuna Zentroa cultural center, Plaza Arriquirar 4, 48010 Bilbao (5 June, 19.00).



Seminar rooms

Find below the rooms numbers for the different small group sessions planned in the programme. These are in the 2nd or 3rd floor of the “*edificio centenario*”: there is an elevator, but we suggest you to use the stairs. Follow the signs!

Rooms	Parallel dialogue sessions	Interactive session I	Participants' contributions	Interactive session II
	5 June 11.30-13.00	5 June 14.30-16.00	6 June 11.30-12.30	6 June 14.00-15.30
201	Values and standards for RJ	Groups 1	Fringe meeting: Restorative practices with children of imprisoned parents	Groups 1
202	Different practice models	Groups 2	Fringe meeting: Restorative cities, a challenge for the future	Groups 2
203	Access to RJ and victims' participation	Groups 3	Fringe meeting: RJ to prevent and respond to violent extremism	Groups 3
204	RJ for children and adolescents	Groups 4	Fringe meeting: Building sustainable RJ programs from law to practice	Groups 4
207B	Cooperating with criminal justice authorities	Groups 5	Fringe meeting: Organising RJ services and the role of the facilitator	Groups 5
A301	Training of RJ facilitators	Groups 6	Presentations I: 1. RJ and prison/ post-prison higher education 2. Restorative dialogues: responsibility taking and reparation as an alternative 3. Possibilities and challenges with the new panel reactions for youth in Norway	Groups 6
A302	Support and supervision of RJ facilitators	Groups 7	Presentations II: 1. RJ when there is no victim, the implications for practices & theory 2. The split between expel and restore, the foreign national in prison	Groups 7
A304	Database of RJ services	Groups 8	Workshop: using Motivational Interviewing to prepare people to RJ	Groups 8
A305	The RJ encounter (Spanish)		Workshop (Spanish): Finding homes, rental contracts based on values for refugee families	
A308	The Basque experience on restorative juvenile justice (Spanish)		Workshop (Spanish): Restorative circles for youth with violent behavior	
Auditorium			Poster presentations	



Participants' list

Surname	Name	Job title	Organisation	City	Country
Bala	Merita	Programme manager	AFCR	Tirana	Albania
Doçi	Blerta	Head of social affairs sector	General Directorate of Prisons	Tirana	Albania
Gjoka	Rasim	Director	AFCR	Tirana	Albania
Habilaj	Gjergji	Mediator	Albanian National Chamber of Mediators	Tirana	Albania
Hysi	Engjell	Director	Gen Directorate of the Probation Service	Tirana	Albania
Jorgaxhi	Alba	National legal officer	OSCE Presence in Albania	Tirana	Albania
Lulgjuraj	Sokol	Mediator	AFCR	Elbasan	Albania
Sojati	Agron	Director	National Co-ordination Centre on CVE	Tirana	Albania
Tahiraj	Mirela	Project coordinator	AFCR	Tirana	Albania
Glaeser	Bernhard	Policy officer	NEUSTART	Vienna	Austria
Koss	Christoph	Director	NEUSTART	Vienna	Austria
Lee	Jee Aei (Jamie)	Crime prevention & criminal justice officer	United Nations Office on Drugs and Crime	Vienna	Austria
Bukato	Liudmila	Associate professor, mediator	Belarusian State University	Minsk	Belarus
Biffi	Emanuela	Communications and events officer	European Forum for Restorative Justice	Leuven	Belgium
Buonatesta	Antonio	Director	MEDIANTE	Namur	Belgium
Defrère	Rik	Finance and administration officer	European Forum for Restorative Justice	Leuven	Belgium
Doorman	Sofie	Intern	European Forum for Restorative Justice	Leuven	Belgium
Fourez	Graziella	PhD researcher	Université Saint Louis – Bruxelles	Rhode St Genèse	Belgium
Hein	Laura	Policy officer	European Forum for Restorative Justice	Leuven	Belgium
Pali	Brunilda	Secretary	European Forum for Restorative Justice	Leuven	Belgium
Randazzo	Silvia	Independent consultant on child justice	Affiliated KU Leuven University	Brussels	Belgium
Torzs	Edit	Executive director	European Forum for Restorative Justice	Leuven	Belgium
Van Cleynebreugel	Lies	Coordinator Leuven restorative city	KU Leuven Institute of Criminology	Leuven	Belgium

Corovic	Rialda	Expert advisor	Ministry of Internal Affairs	Sarajevo	Bosnia and Herzegovina
Kazic	Ena	Assistant professor	International University of Sarajevo	Sarajevo	Bosnia and Herzegovina
Brito Alves	Marina	Research student	Catholic University of Pernambuco	Recife	Brazil
Fonseca Rosenblatt	Fernanda	IIRP faculty member	IIRP	Recife	Brazil
Evstatieva	Elena	Blogger	www.restorativejusticebg.com	Sofia	Bulgaria
Diblikova	Simona	Researcher	Institute of Criminology	Prague	Czech Republic
Loutocký	Pavel	Chief executive	Brno city Municipality	Brno	Czech Republic
Stepánková	Lenka	Head of coordination prevention centre	Brno city Municipality	Brno	Czech Republic
Tkac	Marek	Deputy director for expert affairs	Czech Probation and Mediation Service	Prague	Czech Republic
Vlach	Jiri	n.a.	Institute of Criminology and Social Prevention	Prague	Czech Republic
Madsen	Karin Sten	Independant	n.a.	Copenhagen	Denmark
Reese	Pernille	Police officer	Sydsjælland og Lolland-Falsters Politi	Næstved	Denmark
Stajduhar	Tomislav	n.a.	n.a.	Vardarska	Denmark
Wegener	Charlotte	Special consultant	Police	Hillerød	Denmark
Johanson	Annegrete	Service manager	Estonian Social Insurance Board	Tallinn	Estonia
Salla	Jako	Head of department	Estonian Social Insurance Board	Tallinn	Estonia
Ala-Kurikka	Juhani	Coordinator	City of Helsinki	Helsinki	Finland
Elonheimo	Henrik	Development manager	THL	Helsinki	Finland
Heino-Mouhu	Sini	Leading mediation adviser	City of Helsinki	Helsinki	Finland
Helimo	Anna	Mediation advisor / deputy manager	Pirkanmaa mediation center	Tampere	Finland
Kinnunen	Aarne	Board member	European Forum for Restorative Justice	Helsinki	Finland
Seppala	Johanna	Head of the unit	City Of Helsinki	Helsinki	Finland
Jasienski	Morgan	Victims' support drafter	French Ministry of Justice	Paris	France
Jaspers	Anne	n.a.	Question de justice	Saint Giron	France
Legrand	Christiane	Vice chairman	IFJR	Paris	France
Matignon	Emilie	Project manager "research and training"	French Institute for Restorative Justice	Talence	France
Danelia	Sopio	Assistant to judge	Tbilisi City Court	Tbilisi	Georgia
Chikovani	Gvantsa	Student	High School of Justice	Tbilisi	Georgia
Gabunia	Mikheil	Associate professor	Georgian Technical University	Tbilisi	Georgia
Andris	Silvia	Diplom sozialarbeiterin (fh)	Bewährungs- und Gerichtshilfe BW	Freiburg	Germany

Haarländer	Andrea	Social worker, VOM facilitator	Verein für Jugendhilfe und Soziales e.V.	Pinneberg	Germany
Muhl	Johanna	Head of vom-servicebureau	Servicebureau of VOM & Conflict Settlem.	Koln	Germany
Soulou	Katerina	Board member	European Forum for Restorative Justice	Vironas-Athens	Greece
Broomfield	Darren	Senior probation officer	Irish Probation Service	Dublin	Ireland
Delaney	Paul	Coordinator	Cornmarket Project Ireland	Dublin	Ireland
Fernée	Ursula	Assistant principal probation officer	Probation Service	Dublin	Ireland
Keeley	Peter	Manager	Restorative Justice Services	Kildare	Ireland
Marder	Ian	Lecturer in criminology	Maynooth University, Department of Law	Maynooth	Ireland
O Grady	Rosanne	Team leader	Cornmarket Project	Wexford	Ireland
O'Connell	Catherine	Lecturer in RP and mediation	Edward Kennedy Institute of Conflict Int.	Dublin	Ireland
O'Dwyer	Kieran	n.a.	Kennedy Institute Peacebuilding Group	Thurles	Ireland
Suter	Tina	Project worker	Cornmarket Project	Wexford	Ireland
Arieti	Daniela	Mediator	RJ Center - Region Trentino Alto Adige	Trento	Italy
Dighera	Bruna	Psychologist	Associazione Comunità Il Gabbiano Onlus	Milan	Italy
Fontana	Claudio	Mediator/ philosopher	CesGReM - University of Insubria	Como	Italy
Mannozi	Grazia	Professor of criminal law	CesGReM - University of Insubria	Como	Italy
Patrizi	Patrizia	Board member	European Forum for Restorative Justice	Sassari	Italy
Perini	Chiara	Professor of criminal law	CesGReM - University of Insubria	Como	Italy
Standardi	Diletta	Lawyer	n.a.	Milano	Italy
Borg	Carmen	Mediation coordinator	Department Probation & Parole	Marsa	Malta
Claes	Bart	Treasurer	European Forum for Restorative Justice	Breda	Netherlands
Deen	Paul	Staff officer	Ministerie van Justitie en Veiligheid	Krimpen Aan Den Ijssel	Netherlands
De Roos	Theo	Emeritus Professor	Tilburg University	Tilburg	Netherlands
Goei	Koen	Programme manager for probation	Netherlands Helsinki Committee	Den Haag	Netherlands
Pronk	Cornelis (Kees)	Acting head detention and re-integration	Ministry of Justice The Netherlands	Krimpen Aan Den Ijssel	Netherlands
Slump	Gert Jan	Program leader / co-founder	Restorative Justice Nederland	Amstelveen	Netherlands
Van Der Molen	Jojanneke	Projectleader restorative justice prison	Dutch prison with foreign nationals	Ter Apel	Netherlands
Van Der Zouw	Monique	Lawyer and mediator	n.a.	Haarlem	Netherlands
Verhagen-Braspenninx	Angela	Lecturer social studies	Avans University of Applied Sciences	Breda	Netherlands
Vogelsberger	Andrea	Senior policy adviser	Custodial Institution Service	Den Hague-Rotterdam	Netherlands

Wolthuis	Annemieke	Vice-chair	European Forum for Restorative Justice	Utrecht	Netherlands
Heyerdahl	Froydis	Senior adviser	Norwegian Mediation Board	Oslo	Norway
Justad	Lars Otto	Board member	European Forum for Restorative Justice	Drammen	Norway
Soltveit	Joakim Hope	Senior advisor	Norwegian mediation and reconciliation	Oslo	Norway
Marques	Frederico	Chief operating officer	APAV Portuguese Assoc. Victim Support	Lisbon	Portugal
Moreira Reis	Sónia	Lecturer	Faculty of Law - University of Lisbon	Lisbon	Portugal
Agirre Alberdi	Beatriz	Dirección de justicia	Gobierno Vasco	Durango	Spain
Aja	Carmen	Collaborative lawyer	ADCE	Vitoria-Gasteiz	Spain
Alonso	Cristina	n.a.	Basque Government RJ Service	Getxo	Spain
Anitua	Maria José	Collaborative lawyer	Arteale Foundation	Vitoria-Gasteiz	Spain
Aparicio	Jose Luis	Facilitator	Basque Government RJ Service	San Sebastián	Spain
Argudo Periz	Jose Luis	Profesor titular	Universidad Zaragoza	Zaragoza	Spain
Ayora	Lidia	Chief of mediation and advising service	Justice Department-Generalitat Catalonia	Barcelona	Spain
Bengoetxea	Arantza	Lawyer	n.a.	Lekeitio	Spain
Bezos Torices	Patricia	Judge	n.a.	Bilbao	Spain
Buesa	Marta	Lawyer	Asociación Derecho Colaborativo Euskadi	Vitoria	Spain
Cabos Solé	Isabel	Coord.programa justicia restaurativa cat	Fundació AGI	Barcelona	Spain
Carrasco	Natalio	Restorative justice facilitator	Basque Government RJ Service	Barakaldo	Spain
Carrascosa	Ana Maria	Senior-judge.director of rest programs	Spanish General Council For Judiciary	Madrid	Spain
Casas	Maialen	Social worker	Restorative Justice Service	Vitoria	Spain
Castelo De Sa	Alexia	n.a.	Parlamento Vasco	Gasteiz	Spain
Crespo Matilla	Fernando	Educador social	Asociacion Susterra	Bilbao	Spain
Cristobalena	Estibaliz	Facilitator	Basque Government RJ Service	San Sebastian	Spain
De Miguel	Estibaliz	Teaching position	University of the Basque Country	Barrio Sarriena	Spain
De Vicente	Cristina	Magistrada juzgado de lo penal nº 2 bilb	poder judicial	Getxo	Spain
Del Campo	Patricia	Lawyer	ADCE	Vitoria-Gasteiz	Spain
Diez Diez	Angharad	Jurist	Basque Government RJ Service	Bilbao	Spain
Domingo De La Fuente	Virginia	Facilitator / professor	Scientific Society of RJ	Burgos	Spain
Echeverria	Mª Pilar	Administration	Basque Government RJ Service	San Sebastian	Spain
Egaña	Iñaki	Lawyer, PhD student	Deusto University	Basauri	Spain

Egido Cortés	Itziar	Social worker (educador social) justice	psychosocial team tried San Sebastián	San Sebastián	Spain
Escobar Campo	Sofia	Mediator	IRSE EUSKADI	Vitoria	Spain
Estalayo Hernandez	Angel	Director técnico	IRSE-EBI EUSKADI	Bilbao	Spain
Etxebarria Zarrabeitia	Xabier	Professor PhD	Universidad Complutense de Madrid	Las Rozas De Madrid	Spain
Fernandez	Rosa Maria	Chief mediation unit	Consejo General del Poder Judicial	Madrid	Spain
Ferrer Puig	Marta	Gral. Assist. Manager repair& penal exec	Justice Department Government Catalonia	Barcelona	Spain
Fuentenebro Zabala	Carlos	Decano colegio de la abogacia de bizkaia	Ilustre Colegio De La Abogacia De Bizkai	Bilbao	Spain
Fuentes Gurruchaga	Aitor	Degree in international relations	IRSE-EBI	Bilbao	Spain
Fuentes Nogales	Juan Luis	Director gerente	IRSE-EBI EUSKADI	Bilbao	Spain
Gallego Ortiz	María Jesús	Asesora	COLEGIO OFICIAL DE PSICÓLOGOS DE MADRID	Madrid	Spain
García Añón	José	D.g. De refor. Democrát. y acceso justicia	C. Justicia, Adm Pública, Reform Democrática	València	Spain
García Miguel	Nora	Trabajadora social	Sav-Gobierno Vasco	Vitoria- Gasteiz	Spain
García- Leonardo Tobarra	Eduardo	Jefe serv análisis e impulso de derechos	C. Justicia, Adm Pública, Reform Democrática	València	Spain
Gastón Arechavala	Ana	Trabajadora social	Servicio vasco de gestión de penas	Donostia	Spain
Germán	Isabel	Investigadora	Instituto Vasco de Criminología UPV-EHU	Donostia-San Sebastián	Spain
Gimenez	Maryelis	Refugie	Arteale Fundation	Vitoria- Gasteiz	Spain
Girones Penades	Juan Luís	Jefe de servicio de mediación	C. Justicia, Adm Pública, Reform Democrática	València	Spain
Gironés Penadés	Juan Luis	n.a.	Dirección General de Reformas Democráticas y Acceso a la Justicia	Valencia	Spain
Goitia	Naia	Student	Doi.elkartea	Getxo	Spain
Gómez Hermoso	María Del Rocío	Vicedecana	Colegio Oficial de Psicólogos de Madrid	Madrid	Spain
Gonzalez	Maria Leticia	Abogado mediador	ADCE	Santander	Spain
Gonzalez Baez	Itziar-Luisa	Degree in international relations	IRSE-EBI	Bilbao	Spain
Guerrero	Jesus	Psychologist	Ministry of internal issues	Bilbao	Spain
Guil Roman	Carmen	Magistrada	Audiencia Provincial de Barcelona	Barcelona	Spain
Iratorza Alzua	Nerea	Social educator	judicial psychosocial team of Alava	Vitoria- Gasteiz	Spain
Jimenez Zumalde	Irene	Student	DOI Elkartea	Bilbao	Spain
Latorre	Antonio	Judge	n.a	Bilbao	Spain

Leiceaga	Miren	Lawyer	ACCEM	Vitoria-Gasteiz	Spain
Lope Ercoreka	Ana	Trabajadora social	Servicio vasco de gestión de penas-IRSE	Bilbao	Spain
Lopez Cabello	Patxi	Head of juvenile justice service	Basque Government	Donostia	Spain
Lopez De Guereño	Aritza	CEO education strategy & innovation	DOI Elkartea	Durango	Spain
López Gorostidi	Jon	Lecturer and PhD candidate, criminal law	Universidad de Deusto	San Sebastián	Spain
Lorente Diharce	Lourdes	n.a.	IRSE.EBI	Bilbao	Spain
Lorente Diharce	Lourdes	Social worker	IRSE-EBI	Bilbao	Spain
Lozano Espina	Francisca	Psychologist, mediator and coordinator	Asociación de Mediación para la Pacífica	Madrid	Spain
Macarena	Roman Alvarez	n.a.	Basque Government RJ Service	Bilbao	Spain
Madariaga Mesanza	Naiara	Servicio de justicia de adultos	Gobierno Vasco	Vitoria-Gasteiz	Spain
Maiztegui	Mª Lourdes	Decana	Ilustre Colegio Abogados Gipuzkoa	San Sebastian	Spain
Marin Alvarez	Carmen	Letrada administracion justicia jefe umi	Unidad de Mediación Intrajudicialmurcia	Murcia	Spain
Martinez Larburu	Pablo Maria	Responsable centro educativo ibaiondo	Direccion Justicia Gobierno Vasco	Zumarraga	Spain
Martinez Ruiz	Jose Ignacio	Jurist	Basque Government RJ Service	Bilbao	Spain
Martinez Sanchez	Cristina	Profesora asociada	Universidad Zaragoza	Zaragoza	Spain
Mayo	Beatriz	Miembro asoc dcho colaborativo euskadi	Fundacion Arteale	Vitoria	Spain
Mendiguren	Gregoria	Psicóloga clínica	SAV-Gobierno Vasco	San Sebastián	Spain
Mendoza	Harry	n.a.	Arteale Foundation	Vitoria-Gasteiz	Spain
Moreno Alvarez	Roberto	Board member	European Forum for Restorative Justice	Gasteiz	Spain
Nuevo Arroyo	Maite	Mediator	Egintza/Bateratu	Getxo	Spain
Ocáriz	Estefanía	Investigadora	Universidad del País Vasco	Donostia-San Sebastián	Spain
Ocariz Miguel	Ana	Letrado administracion de justicia	Juzgado Instruccion Nº 9 Bilbao	Bilbao	Spain
Olalde	Alberto Jose	Phd lecturer of social work	University of the Basque Country UPV/EHU	Vitoria-Gasteiz	Spain
Olealdekoa Orbe	Sorne	Bitartekaria abokatua / lawyer mediator	IRSE EUSKADI	Gasteiz	Spain
Ollero	Jorge	Coordinator	Federación Andaluza ENLACE	Sevilla	Spain
Orbe	Jose Juan	Lawyer	asociación derecho colaborativo euskadi	Bilbao	Spain
Ortiz De Gondra	Borja	n.a.	n.a.	Madrid	Spain
Oscos Barbero	Jon	Lawyer	ADCE	Vitoria-Gasteiz	Spain

Oteiza Iso	Alicia	Abogada	Colegio de Abogados de Gipuzkoa	Bergara-Gipuzkoa	Spain
Pascual	Esther	Ph profesor and director of criminology	Universidad Francisco de Vitoria de Madrid	Las Rozas De Madrid	Spain
Pego Otero	Laura	N.a.	Instituto Vasco de Criminología, UPV-EHU	Larraul-Gipuzkoa	Spain
Perdices Mañas	Antonio Jose	Lawyer	IRSE-EBI	Bilbao	Spain
Perez Araiz	Mª Idoia	Lawyer	Instituto Reintegración Social Euskadi IRSE	San Sebastián-Donostia	Spain
Pérez Beltrán	Helena	Associate professor	University Jaume I	Castellón	Spain
Prior Carrillo	Marisa	Jefa servicio att victimas del delito	C. Justicia, Adm Pública, Reform Democrática	València	Spain
Real García	Marisol	Restorative dialogues: responsibility	Confraternidad Carcelaria de España	Madrid	Spain
Requejo Olaizola	Almudena	Facilitadora	Basque Government RJ Service	Bilbao	Spain
Reyes Martín	Vicente	Subdelegado del gobierno en bizkaia	Subdelegación Del Gobierno En Bizkaia	Bilbao	Spain
Rodrigo De Pablo	Paula	Student	Universidad de Deusto	Bilbao	Spain
Rodríguez	Aida C	Project manager and researcher	Fellowship: Social and RJ	Barcelona	Spain
Rodríguez Morales	Arrate	Educadora social	Asociación Goiztiri Elkarte	Barakaldo	Spain
Rodríguez Ochoa	Olga	Psychologist	IRSE-EBI	Bilbao	Spain
Ron Crucelegui	Santiago	Diputado 2º	Colegio de Abogados de Gipuzkoa	Eibar	Spain
Ruiz	Marta	Miembro asoc. de derecho colaborativo euskadi	Fundación Arteale	Vitoria	Spain
Saenz Echevarria	Francisco De Borja	Abogado	Comisión Mediación I. COL. ABOG. BIZKAIA	Bilbao	Spain
Sagarduy	Olatz	Restorative justice facilitator	Basque Government RJ Service	Ermua	Spain
Salguero Fernández	Manuel	Psychologist	Fundación Diagrama Intervención Psicoc	Miravalles	Spain
San Esteban Martínez	Iratxe	Administrativo	Basque Government RJ Service	Bilbao	Spain
San Miguel	María	Artist	Proyecto 43-2	Madrid	Spain
Santamaría Torner	Pablo	Educador social	Asociación Susterra	Bilbao	Spain
Serramià Balaguer	Laura	PhD student in the public law department	University of Lleida	Lleida	Spain
Serratusell Salvado	Lidia	Chief area of repair & attention to victims	Justice Department Government Catalonia	Barcelona	Spain
Sobredo Bilbao	Miren Garbiñe	Psicóloga mediadora	Basque Government RJ Service	Bilbao	Spain
Sucunza	Susana	Lawyer	ADCE	Vitoria-Gasteiz	Spain
Tajadura	Virginia	Social anthropologist	Arteale Foundation	Vitoria	Spain
Unda Setien	Patricia	Educadora social	Servicio vasco de gestión de penas	Bilbao	Spain

Varona	Gema	Senior researcher	Basque Institute of Criminology (UPV)	San Sebastian	Spain
Varona Uriarte	Heraclio	Jurista coordinator	IRSE	Bilbao	Spain
Christen-Schneider	Claudia	Criminologist, president Swiss RJ Forum	Swiss RJ Forum	Evilard	Switzerland
Moeschler	Sophie	PhD student & clerk	Neuchâtel University & State of Fribourg	La Verrerie	Switzerland
Simonetti	Estefania	Sociologist	University of Neuchâtel	Lausanne	Switzerland
Starosolska	Solomiia	Advisor	Ministry of Justice of Ukraine	Kyiv	Ukraine
Chapman	Tim	Chair	European Forum for Restorative Justice	Belfast	United Kingdom
Doak	Jonathan	Associate dean of research	Nottingham Law School	Nottingham	United Kingdom
Edginton	Ella	Senior social researcher	The Scottish Government	Edinburgh	United Kingdom
Hopkins	Belinda	Director	Transforming Conflict Ltd	Mortimer	United Kingdom
Jaffe	Lucy	Director	Why me? Victims for Restorative Justice	London	United Kingdom
Lyon	Malcolm	Restorative practitioner	RJ4All	Chislehurst	United Kingdom
O'Mahony	David	Professor	School of Law, University of Essex	Colchester	United Kingdom
Sweeney	Rowan	PhD student	York St John University	York	United Kingdom
Mobley	Alan	Professor	San Diego State University	San Diego	United States

Your notes

Table of contents

Introduction.....	4
Programme	5
Plenaries.....	9
Parallel dialogue sessions	12
Interactive sessions.....	14
Participants' contributions.....	15
Social event – Theatre play	26
Additional initiatives.....	28
Practicalities	29
Seminar rooms	31
Participants' list	33
Your notes	40

Organisers



Supporters



Justice programme
of the EU



+32.466.20.91.12



Euforumrj



info@euforumrj.org



#efrj2019
@euforumrj