



FEEDBACK QUESTIONS FOR PARTICIPANTS OF RESTORATIVE PROCESSES

I. Voluntariness (for all participants)

1. Were you informed about:

- i. Your rights regarding restorative justice (including the right to refuse participation)

Yes	No	Can't remember/unsure
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- ii. Possible negative consequences of participation

Yes	No	Can't remember/unsure
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2. Were you aware that you could:

- i. Refuse to participate in the process

Yes	No	Can't remember/unsure
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- ii. Revoke your consent to participate during the process

Yes	No	Can't remember/unsure
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3. How comfortable were you with the level of information given to you about the restorative justice process (the steps/the process/ participants)?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

4. How effectively were your concerns/questions (if any) addressed by the facilitator? (if there were no concerns please leave this blank)

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely





II. Inclusion (for all participants)

5. How much did you perceive that the process was designed and facilitated to meet your needs?

1	2	3	4	5	6	7	8	9	10
<i>Not at all</i>				<i>Somewhat</i>					<i>Completely</i>

6. Were you given an opportunity to invite supporters (family members, friends, people important to you)

Yes	No	Can't remember/unsure	I did not want to invite anybody
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7. Did you have an opportunity to involve or consult a lawyer?

Yes	No	Can't remember/unsure	I did not want to consult/invite a lawyer
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8. How effectively were your needs addressed during the process?

1	2	3	4	5	6	7	8	9	10
<i>Not at all</i>				<i>Somewhat</i>					<i>Completely</i>

Please explain:

9. In case your case were considered unsuitable, were you consulted in the decision about the case not being suitable for RJ?

Yes	No	Can't remember/unsure
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10. Did you ever perceive that you received less favourable opportunities or treatment on account of their gender, disability, race, social, ethnic, cultural, religious or domestic background?

Yes	No	Can't remember/unsure
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11. If yes, please elaborate:

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12. Did you ever perceive that others used stigmatizing or labelling language towards you during the process?

Yes	No	Can't remember/unsure

If yes, was this properly addressed by the facilitator?

Yes	No	Can't remember/unsure
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13. Were the risks discussed with you beforehand?

Yes	No	Can't remember/unsure

III. Participation (for all participants)

14. Did you perceive that you had adequate support before, during and after the restorative process?

1	2	3	4	5	6	7	8	9	10
<i>Not at all</i>				<i>Somewhat</i>					<i>Completely</i>

15. Physical space: Vis-a-vis the place in which the process was conducted, how would you rate the following?

i. Accessibility

1	2	3	4	5	6	7	8	9	10
<i>Inadequate</i>				<i>Average</i>					<i>Very good</i>

ii. Safety

1	2	3	4	5	6	7	8	9	10
<i>Inadequate</i>				<i>Average</i>					<i>Very good</i>





iii. Privacy and confidentiality

1	2	3	4	5	6	7	8	9	10
Inadequate				Average					Very good

16. Did the process account for

i. Needs related to age, gender, verbal and physical abilities, and cultural and language sensitivities

1	2	3	4	5	6	7	8	9	10
Inadequate				Average					Very good

If you have suggestions, please elaborate, if comfortable:

17. Did you feel heard and understood?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

18. Did you think any participants dominated the discussion/intimidate others?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

19. Did you ever think the supporting persons or professionals were acting on behalf of the parties and exerted undue influence on the outcomes of the process and on the conditions of the prospective agreement?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

20. Did you perceive the facilitator as impartial?

1	2	3	4	5	6	7	8	9	10
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Not at
all

Somew
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Compl
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IV. Confidentiality (for all participants)

21. Had you been told that participants in the process are bound by the principle of confidentiality?

Yes	No	Can't remember/unsure
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22. Were the limitations to confidentiality explained to you?

Yes	No	Can't remember/unsure
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23. In case a concern regarding confidentiality was raised, how effectively was it addressed? (if no concern was raised, please leave blank)

Yes	No	Can't remember/unsure
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V. Repairing Harm

24. How was your experience of the process?

25. Did you think you got a fair say in the decision making?

1	2	3	4	5	6	7	8	9	10
Not at all				Somew hat					Compl etely

26. Did you voluntarily agree to the outcomes decided?

1	2	3	4	5	6	7	8	9	10
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Not at all				Somewhat					Completely
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27. How effectively were your needs addressed:

i. During the process

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

ii. In the outcome

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

For victims

27. Did you get an opportunity to:

i. Ask questions

Yes	No	Can't remember/unsure
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ii. Describe how you experienced the harm

Yes	No	Can't remember/unsure
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iii. Request actions to repair the harm

Yes	No	Can't remember/unsure
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28. Did you feel that your stories and emotions were validated?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

For perpetrators

27. How effectively were you supported through the process to account for your actions?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

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28. If you apologized, did anyone force you to apologize?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

For both:

29. How much are you satisfied with the final agreement/outcome of the process?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

30. How much would you suggest a restorative process for somebody in a similar situation as you?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

VI. Commitment

For victims and supporting persons

31. Did you perceive the commitment as sincere?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

32. Were you supported in managing your expectations?

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat					Completely

For perpetrators

33. Were you supported and held accountable for keeping your commitments?

1	2	3	4	5	6	7	8	9	10
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